

voices))) of integrity



Curtis Evans

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“Do the right thing because it’s the right thing.”

My name is Curtis Evans. I’m public contact manager for the VBA Boston regional office. What I do, along with my team, we make sure Veterans and their families get benefits and entitlements that we can provide to them for their service, and we assist them so they know how to fill out their applications and file their claims and get questions answered to make sure that they’re doing everything right.

I am a Navy Veteran, and I joined in 1986. I left with 21 years on active duty. So I’m really proud of that, that I was able to serve my country and then turn around and continue to take care of the Veterans like myself who served their country.

Personally for me, integrity means the words I speak to someone will be followed by my actions. And specifically as it relates to the needs of our Veterans, I try to think about people who may have fallen into situations where they feel disadvantaged, they’re struggling with life after military service.

I also feel I have a responsibility to come in each day and provide the best services I can for our Veterans. Even if none of them ever know I’m the one who did it. I just want to make sure when they meet me or they meet my team, they know we’re doing the very best we can to take care of them.

And I also think it means taking every opportunity to do the right thing simply because it’s the right thing. And that’s not easy for folks to do. But I think when you have a calling like this to serve people who have made ultimate sacrifices, or for their families, I was always taught that we should give unconditionally to others because it’s one of the best ways to display that integrity, and my job in the VBA allows me to do this each and every day.

When I tell someone I work for the VA, I want to be proud of that. And I don’t worry about what’s in the news, I don’t worry about what the rumors and the rhetoric out there about the VA might be. I know that I’m going to do my best each day, and people pick up on that, they know if you care about what you do. And if I can help change the culture or make it better or improve it, then I have a responsibility not only to myself, the taxpayers, my employees, but just that person who walks in the door and expects us to do the best we can for them. So, I’m proud of that.